



WARRANTY

COLLECTION MANUFACTURING DEFECTS WARRANTY LIMITED COMMERCIAL WEAR WARRANTY

This warrants that all Ingenium Floor resilient products as shown above will be free from defects in materials and workmanship for a specified period from date of invoice, provided that the warranty set forth shall apply only if such products are installed and maintained in accordance with the written instructions published by Ingenium Flooring Such warranty shall be voided if such products are removed from the site of their original installation.

Collection	Manufacturing Defects	Residential (Wear, Fade, or Stain)	Light Commercial (Wear, Fade, or Stain)
Glue Down 6 Mil	11	N/A	N/A
Glue Down 8 Mil	12	N/A	N/A
Glue Down 12 Mil	25	6	N/A
Glue Down 20 Mil	Lifetime	15	12
Loose Lay 12 Mil	25	15	10
Loose Lay 20 Mil	Lifetime	15	12
WPC Click 12 Mil	25	15	10
WPC Click 20 Mil	25	15	15

TERMS WITHIN ONE YEAR: if a defect covered by this warranty is reported to Ingenium Floors within one year of purchase, We will supply new material of similar color, pattern and quality to replace the defective material; **WITHIN TWO YEARS:** if a defect covered by this warranty is reported to Ingenium Floors. Ingenium Floors will provide material of similar color, pattern and quality to replace the defective material.

Warranty Actioning:

Ingenium Floors may require inspection of any claims, and request photographs and/or samples prior to approving claims. All Ingenium Flooring is warranted against manufacturing defects, improper wear, fade or stain acceptance that would result in loss of original pattern and color, under normal use and maintenance, from the date of purchase through the specified times stated in this warranty. Products must be installed and maintained according to the Ingenium Flooring Installation & Maintenance Instructions in order to be covered by this Limited Warranty.

Upon receipt by Ingenium Flooring of above information, arrangements will be made for an Ingenium Flooring representative to inspect the material believed to be defective.

Warranty Exclusions	
<ul style="list-style-type: none"> ● Damage caused by improper storage and handling prior to installation ● Material utilized for other than prescribed use as flooring, or otherwise deemed appropriate by Ingenium Flooring. ● Material installed with obvious defects ● Conditions resulting from installing, utilizing and maintaining flooring not in conformance with Ingenium Installation Instructions for Installing Interior Flooring Products – most current edition at time of installing. ● Material not installed with Ingenium adhesive proper for the flooring specified or for the jobsite conditions and intended use. ● Material not maintained according to Ingenium recommended maintenance procedures. ● Heavy Wheeled Traffic 	<ul style="list-style-type: none"> ● Situations created by and resulting from excessive moisture, alkali or hydrostatic pressure, mold and mildew in substrate. ● Situations created by and resulting from flooding, standing water and temperature extremes. ● Telegraphing of adhesive trowel lines, joint lines, underlayment fasteners, etc. Situations created by or resulting from lack of or improper protective matting at entryways, landings and pivot points. ● Damage Resulting from abuse including, scratches, burns, cuts, etc... ● Damages to the Sub Floor